



## Medical Toll Assistance Program



The Medical Toll Assistance Program is a program designed to assist Eastern Shore residents in need of medical services in the Hampton Roads area.

Since 2003, this program has been successful as a result of the partnership between the Chesapeake Bay Bridge-Tunnel and Eastern Shore Rural Health Systems, Inc. (ESRH). Assistance is provided to members of our community for medical services that cannot be obtained on the Eastern Shore. Medical needs include, but are not limited to, complications of pregnancy, cancer, heart illnesses and surgeries.

The guidelines for this program are simple. Individuals interested in obtaining medical toll assistance must apply to Eastern Shore Rural Health Services, Inc.

- Eligibility is based on income.
  - Special cases are approved on a “hardship” basis by the Program Coordinator.
- Applications may be obtained at an ESRH Center (see list below) or on-line at [www.esrh.org](http://www.esrh.org). At the time of application, the individual requesting assistance must provide a copy of their most recent pay stub or tax return.
- A doctor’s note or appointment card for the requested date(s) must accompany the application.
- Assistance is only provided to the individual for whom the appointment is scheduled.
- The individual requesting assistance does not need to be a patient of ESRH in order to qualify.
- Applications may be made Monday through Friday, 8:30 a.m. – 4:30 p.m., at any of the ESRH Centers listed below.
- Application should be made at least one day prior to the scheduled appointment date.
- Passes are not given out for appointments scheduled a week in advance.
- Medicaid patients must contact the Health Department to obtain tickets.
  - Northampton County Health Department 757.442.6228
  - Accomack County Health Department 757.787.5880

For general questions regarding the program or eligibility, please contact the Program Coordinator or the appropriate contact at the Eastern Shore Rural Health Center closest to you:

<b>Corporate:</b>	Carla Rouelle, Program Coordinator	757.414.0400 ext. 1120
<b>Bayview:</b>	Mica Jaramillo	757.331.1086 ext. 1203
<b>Franktown:</b>	Candy George	757.442.4819 ext. 1313
<b>Onley:</b>	Kelly Flores	757.787.7374 ext. 1702
<b>Atlantic:</b>	Erica Vaughn	757.824.5676 ext. 1604

*Updated January 2019*